

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF INDIANA 2010 JUL 26 AM 3:06  
SOUTH BEND DIVISION

Samantha Guest  
3485 S. State Rd. 19  
Peru, IN 46970

Plaintiff,

v.

Client Services, Inc.  
c/o Daniel K. Barklage, Registered Agent  
211 North Third St.  
St. Charles, MO 63301

Defendant.

Case No.:

3 :10C 301

STEIN, CLERK  
U.S. DISTRICT COURT  
FOR THE NORTHERN DISTRICT  
OF INDIANA

Judge:

COMPLAINT FOR DAMAGES  
UNDER THE FAIR DEBT COLLECTION  
PRACTICES ACT AND OTHER  
EQUITABLE RELIEF

JURY DEMAND ENDORSED HEREIN

JURISDICTION AND VENUE

1. Jurisdiction is founded on 28 U.S.C. §1331 pursuant to the Fair Debt Collection Practices Act (FDCPA), 15 U.S.C. §1692. Venue is proper because a substantial part of the events giving rise to this claim occurred in this judicial district.

FACTS COMMON TO ALL COUNTS

2. Plaintiff is a “consumer” as defined by 15 U.S.C. §1692a(3).
3. Plaintiff incurred a “debt” as defined by 15 U.S.C. §1692a(5).
4. At the time of the communications referenced herein, Defendant either owned the debt or was retained by the owner to collect the debt.
5. Defendant is a “debt collector” as defined by the FDCPA, 15 U.S.C. §1692a(6).
6. Plaintiff filed this claim within the timeframe permitted under the FDCPA.
7. On or around March 11, 2010, Defendant’s employee (“John”) telephoned Plaintiff in connection with the collection of the debt.

8. During this communication, Plaintiff repeatedly informed John that she could not afford to pay the debt.
9. During this communication, John accused Plaintiff of stealing.
10. During this communication, John insulted Plaintiff by stating that Plaintiff was acting like a child.
11. During this communication, John falsely represented that Plaintiff's house could be seized if Plaintiff failed to pay the debt.
12. On or around April 16, 2010, John telephoned Plaintiff's place of employment and spoke to Plaintiff's coworker ("Penny").
13. During this communication, John asked Penny to transfer him to either Plaintiff or Plaintiff's supervisor.
14. During this communication, John told Penny that he had left several messages for Plaintiff but Plaintiff had refused to return his calls.
15. During this communication, Penny informed John that Plaintiff was unavailable and asked if John would like to be transferred to Plaintiff's voicemail, but John refused and demanded that Penny personally inform Plaintiff that he had called.
16. Defendant damaged Plaintiff emotionally and mentally and caused Plaintiff substantial anxiety and stress.
17. Defendant violated the FDCPA.

**COUNT ONE**

**Violation of the Fair Debt Collection Practices Act**

18. Plaintiff incorporates each of the preceding allegations as if specifically stated herein.

19. Defendant violated 15 U.S.C. §1692c(b) by communicating with a 3<sup>rd</sup> party in connection with the collection of the debt.

**COUNT TWO**

**Violation of the Fair Debt Collection Practices Act**

20. Plaintiff incorporates each of the preceding allegations as if specifically stated herein.

21. Defendant violated 15 U.S.C. §1692d by engaging in conduct the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with the collection of the debt.

**COUNT THREE**

**Violation of the Fair Debt Collection Practices Act**

22. Plaintiff incorporates each of the preceding allegations as if specifically stated herein.

23. Defendant violated 15 U.S.C. §1692e by using false, deceptive, or misleading representations in connection with the collection of the debt.

**COUNT FOUR**

**Violation of the Fair Debt Collection Practices Act**

24. Plaintiff incorporates each of the preceding allegations as if specifically stated herein.

25. Defendant violated 15 U.S.C. §1692f by using unfair or unconscionable means to collect a debt.

**JURY DEMAND**

26. Plaintiff demands a trial by jury.

**PRAYER FOR RELIEF**

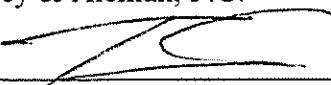
27. Plaintiff prays for the following relief:

a. Judgment against Defendant for actual damages, statutory damages, and costs and reasonable attorney's fees pursuant to 15 U.S.C. §1692k.

b. For such other legal and/or equitable relief as the Court deems appropriate.

RESPECTFULLY SUBMITTED,

Macey & Aleman, P.C.

By: 

Timothy J. Sostrin  
233 S. Wacker  
Sears Tower, Suite 5150  
Chicago, IL 60606  
Telephone: 866-339-1156  
Email: [tjs@legalhelpers.com](mailto:tjs@legalhelpers.com)  
Attorneys for Plaintiff